



Quality Assurance System at the University of Zadar





Introduction

- The University of Zadar Quality Assurance System is based on :
 - The tradition of higher education longer than six centuries (since 1396)
 - Modern integrated university established in 2002 with a clearly defined vision and mission, as well as the development strategy (in 2012: approx. 600 employees and approx. 5300 students)
 - Legal acts, international (primarily European) declarations, standards, and guidelines(ESG and others)
 - Relevant acts and examples of good practice at the University of Zadar, other Croatian universities, and some international universities

Excerpts from the Quality Policy

- The main purpose of quality assurance is the enhancement of the quality of scientific, instructional, and all other activities among the University of Zadar entire academic community.
- The University promotes the culture of quality, which is marked by the compatibility of needs and wishes with the possibilities of all the internal and external stakeholders, primarily students, the teaching staff and the non-teaching staff at the University of Zadar, as well as the social and economic factors with whom the University collaborates.
- Permanent quality enhancement is achieved through different activities in all operations and at all levels of the University and its constituent parts, primarily in those ones which are related to the functioning of the Quality Assurance System.

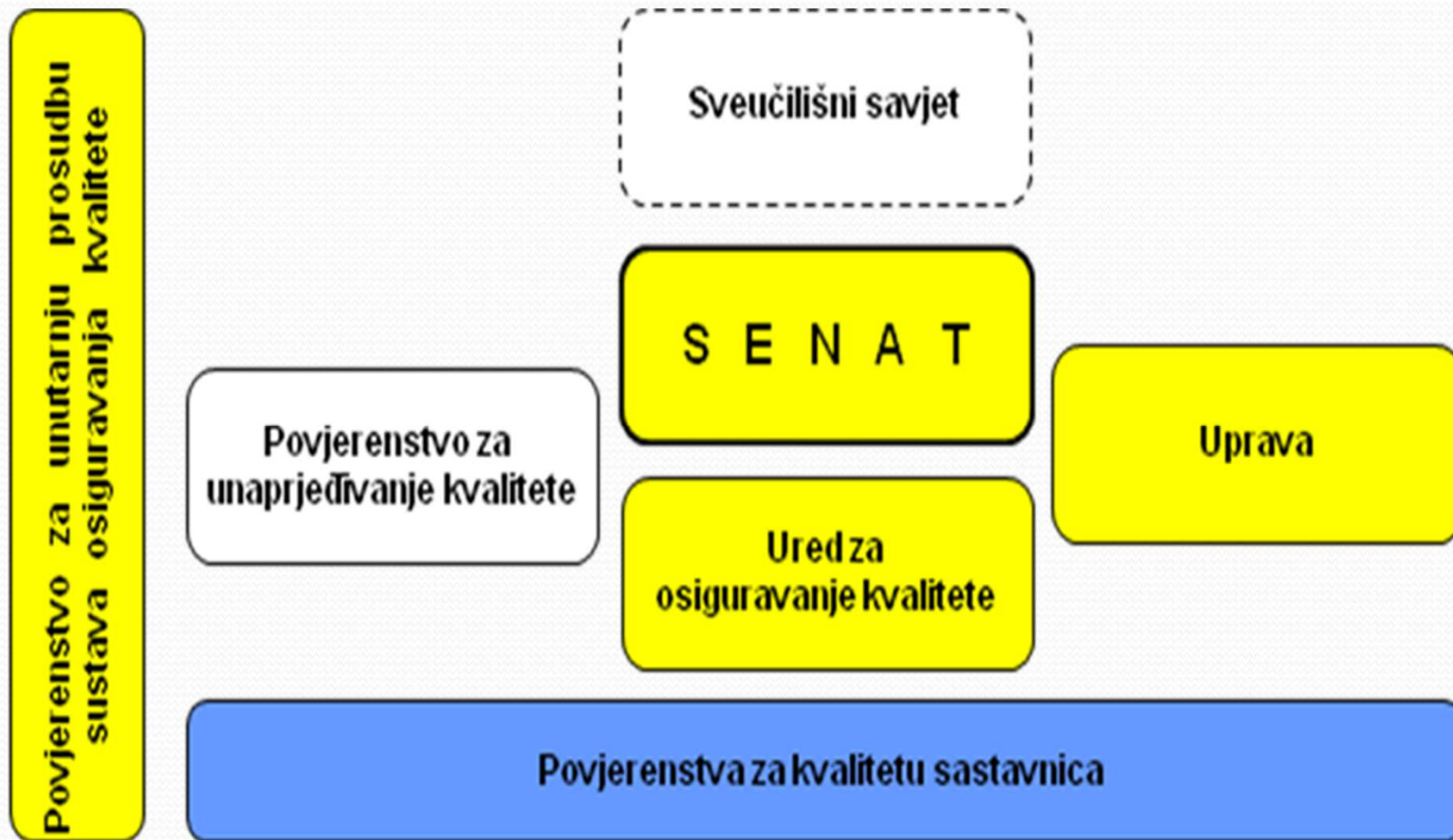
The development of QAS until the Act on *Quality Assurance in Science and Higher Education in 2009*

- **2004**
 - Office for the Promotion of Work Quality (later Office for Quality Assurance)
 - Committee for Quality Assurance of new study programmes and their financial projection
 - Coordinators for the quality of departments
- **2007**
 - Deputy Rector for Quality
- **2009**
 - Committee for Internal Evaluation of the Quality Assurance System
- **2003 – 2009**
 - Participation in workshops, round tables and meetings about quality in the area of higher education and science in Croatia and abroad; education of external evaluators; ISO 9001

The development of QAS after 2009

- **2010**
 - The Quality Assurance System Code of Practice
 - Establishment of the University committees and departmental committees
- **2010 - 2011**
 - Issuing of all relevant documents dealing with the quality of departments (codes of practice, rules of procedure, and manuals)
- **2011.**
 - The University of Zadar Development Strategy
- **2012.**
 - Common criteria, benchmarks, and quality standards
 - The University of Zadar Quality Policy
 - The University of Zadar Quality Manual
- **2009 - 2012**
 - Participation in workshops, round tables and meetings about quality in higher education and science in Croatia and abroad
 - Organisation of workshops, meetings, and lectures on quality

Structure diagram of the Quality Assurance System at the University of Zadar





Imaginary presentation of a new University campus

EC has granted financial assistance of up to 90.5 million
EUR from the structural funds for the 1st phase of a New
Campus construction